

Yamagata Prefectural Portal Site

Information Regarding COVID-19

Japanese:

<https://www.pref.yamagata.jp/ou/bosai/020072/kochibou/coronavirus/coronavirus.html>

[Prefectural COVID-19 Medical Consultation Centers](#)

[The Role of the COVID-19 Medical Consultation Centers and Contact Information](#)

[Other “COVID-19 Consultation Windows” Places](#)

[General Inquiries Such As Prevention \(Prefectural Government, General Branches, Health Care Centers\)](#)

[For general inquiries related to Preventing COVID-19 \(Prefectural Government, Health Welfare Planning Division\)](#)

[Ministry of Health, Labour and Welfare “COVID-19 Hotline”](#)

[Multilingual Support Window](#)

Prefectural COVID-19 Medical Consultation Centers

There are five COVID-19 Medical Consultation Centers in the Prefecture.

Please contact one of the centers as soon as you can if you have any of the following conditions:

1. Symptoms of a cold or a temperature of at least 37.5 C, lasting four or more days (two or more days for the elderly or those with underlying health issues)
2. Extreme fatigue and/or difficulty breathing

The Role of the COVID-19 Medical Consultation Centers and Contact Information

The Center can do the following while waiting for the results of COVID-19 testing and to prevent the spread of the virus:

1. If there is a positive COVID-19 case in a health care center, the center can work with one of the medical institutions designated by the prefecture.
2. If a person with COVID-19 is transferred to a medical institution, the center will relay all important information and cautions to the institution
3. Following the warnings/precautions, the patient will be examined at the designated medical institution (in the COVID-19 outpatient ward)
4. The doctor will examine the patient, and if there is a need for further examinations, they will be referred to the Center and an examination will occur.

Please call the Center that corresponds with your place of residence:

Place of Residence	Main Contact	Phone Number
Murayama Region (Excluding Yamagata City)	Murayama Health Care Center Healthcare Planning Division	023-627-1100
Yamagata City	Yamagata City Health Care Center Health Promotion Division	023-616-7274
Mogami Region	Mogami Health Care Center Regional Healthcare Welfare Division	0233-29-1268 (0233-29-1300 for weekends, holidays, out-of-hours)
Okitama Region	Okitama Health Care Center Life and Hygiene Division	0238-22-3002
Shonai Region	Shonai Health Care Center Healthcare Planning Division	0235-66-4920

※For those with hearing or language impairments, please use the contact details below:

Fax: 023-625-4294 (Weekdays from 8:30~17:15)

E-Mail: b29W32bN@pref.yamagata.jp

Total Number of People Who Have Contacted The “COVID-19 Medical Consultation Centers” : 1,969 people (From February 10th until March 29th)

Other “COVID-19 Consultation Windows” Places

General Inquiries Such As Prevention (Prefectural Government, General Branches, Health Care Centers)

- The same phone numbers as in the Health Care Center contact information above.
- For general inquiries such as prevention methods, please call the number below during working hours:
 - Working Hours: Monday ~ Friday (Excluding Public Holidays) 8:30~17:15
- There have been cases of people asking about inaccurate information or rumors. Please carefully read the information published by the Prefecture of the Ministry of Health, Labour and Welfare.
- If you have other questions, please take a look at the Q&A published by the Ministry of Health, Labour and Welfare.

For general inquiries related to Preventing COVID-19 (Prefectural Government, Health Welfare Planning Division)

Main Contact	Phone Number (Daytime, Weekdays)	Phone Number (Public Holidays and Out-Of Hours)
Yamagata Prefectural Government Health Welfare Planning Division Pharmaceutical and Infection Room	023-630-2315	090-7066-0159

Total Number of Calls: 2,412 (From January 24th until March 29th)

Ministry of Health, Labour and Welfare “COVID-19 Hotline”

Phone (Toll-Free): 0120-565-653

Working Hours: 9:00 ~ 21:00

Website: <https://www.mhlw.go.jp/index.html>

Multilingual Support Window

The Japan National Tourism Organization has a multilingual call center in English, Chinese, and Korean for visitors to Japan. They are available 24/7.

Website:

https://www.jnto.go.jp/jpn/projects/visitor_support/japanvisitorhotline.pdf

The Association for International Relations in Yamagata has a Foreign Residents Consultation Service for English, Koreana, Chinese, Portuguese, Tagalog, and Vietnamese. Please check the website for more information regarding working days and hours.

Website: <https://www.airyamagata.org/english/contact-us/>

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